

Premier Collection – Premier

10 nights / 11 days

Starts Livingstone, Zambia / Ends Maun, Botswana

From US \$ 11 970 per person



P/Bag 0178, Maun, Botswana

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Botswana is our home
Safaris are our passion



Day	Location	Accommodation	Transfers / Activities	Meals
1	Livingstone, Victoria Falls, Zambian side	Tongabezi House House advised on booking	Upon arrival at Livingstone Airport – eta TBA – road transfer to Tongabezi. Settle into camp and afternoon activity	L (time permitting), D & SB
2	Livingstone, Victoria Falls, Zambian side	Tongabezi House	Morning and afternoon activity from a choice of selected in- house activities and optional further activities – see inclusions note below for activity list	B, L, D & SB
3	Private Selinda Reserve, Selinda Spillway	Zarafa Camp, Luxury Suites	Following breakfast and possible morning activity (time permitting), road/boat transfer across the border into Botswana and onto Kasane Airport for light aircraft transfer to Zarafa Camp - afternoon activity	B, L, D & SB
4	Private Selinda Reserve	Zarafa Camp	Morning and afternoon activity from a choice: day and night game drives, guided walks (safety permitting), boating (water level permitting), canoeing is also on offer	B, L, D & SB
5	Private Selinda Reserve	Zarafa Camp	Activities as above	B, L, D & SB
6	Private Vumbura Concession, northern Okavango	Vumbura Plains, Luxury suites	After breakfast and possible morning activity (time permitting), light aircraft transfer to Vumbura Plains - afternoon activity	B, L, D & SB
7	Private Vumbura Concession	Vumbura Plains	Morning and afternoon activity from a choice - day and night game drives, guided walks, mokoro and boat excursions	B, L, D & SB
8	Private Vumbura Concession	Vumbura Plains	Day of activities as above	B, L, D & SB
9	Chief's Island, Moremi Game Reserve	Little Mombo, Mombo or Mombo Trails* Luxury suites	Following breakfast and possible morning activity light aircraft transfer to Mombo Camp for afternoon activity (time permitting)	B, L, D & SB

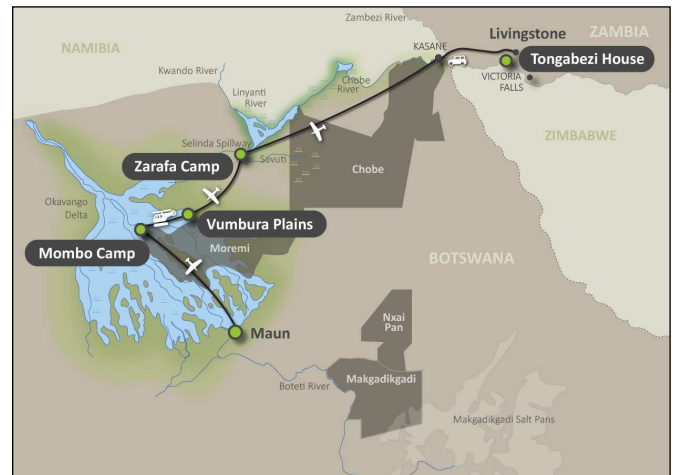
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10	Chief's Island, Moremi Game Reserve	Little Mombo, Mombo or Mombo Trails*	Morning and afternoon activity - game drives in Moremi Game Reserve	B, L, D & SB
11	End of Arrangements	Safari Ends Maun Airport	Following breakfast and possible morning activity, light aircraft flight to Maun for onward travel	B

Reference: B=breakfast / L=lunch / D=dinner / SB=selected beverages

Highlights

- Victoria Falls, Zambian side
- Private Reserves in Selinda and Okavango Delta
- Day and night game drives and guided walks in private Selinda Reserve
- Day and night game drives in private Concession in northern Okavango Delta
- Mokoro excursions and boat cruises in the Okavango Delta
- Game drives on the wildlife abundant Chief's Island within Moremi Game Reserve



Cost of the safari 2015/2016:

Season	Cost per person sharing	Single supplement	Average nightly rate per person
Nov – 19 Dec 2015	US \$ 13550 per person	US \$ 1600	US \$ 1355 per person per night
20 Dec – 10 Jan 2016	US \$ 15270 per person	US \$ 4070	US \$ 1527 per person per night
11 Jan – March 2016 or Special offer*	US \$ 11970 per person Little Mombo *Less \$ 640 per person Mombo Trails	US \$ 1590 *Less \$230	US \$ 1197 per person per night
April – May 2016 or Special offer*	US \$ 14140 per person Little Mombo *Less \$ 760 per person Mombo Trails	US \$ 1670 *Less \$210	US \$ 1414 per person per night
01 – 14 June 2016 or Special offer*	US \$ 18170 per person Little Mombo Less \$990 per person Mombo Trails	US \$ 2290 *Less \$210	US \$ 1817 per person per night
15 – 30 June 2016 or Special offer*	US \$ 20490 per person Little Mombo *Less \$990 per person Mombo Trails	US \$ 5170 *Less \$210	US \$ 2049 per person per night
01 Jul – Oct 2016 or Special offer*	US \$ 21480 per person NEW Mombo *Less \$1980 per person Mombo Trails	US \$ 5170 *Less \$430	US \$ 2148 per person per night
November 2016 or Special offer*	US \$ 15430 per person NEW Mombo *Less \$1520 per person Mombo Trails	US \$ 1710 *Less \$420	US \$ 1543 per person per night

Please Note:

- Due to the **REBUILD OF MOMBO and LITTLE MOMBO** in 2016, there are specific options available at different dates. Mombo closes 11 January until 30 June 2016, and the NEWLY refurbished Mombo will open 1 July 2016. Little Mombo will be open until 30 June. From 1 July – 15 December 2016 Little Mombo will be closed. For valid 2016 dates Little Mombo is offered at discounted rates and a temporary camp Mombo Trails is offered at a further discounted rate 10 January until 14 December 2016, offering an exceptional value stay. The **Special Offer*** rates apply to Mombo Trails bookings.
- From 10 November – 19 December 2015 and 11 January – 20 March 2016 there is the '6 Countries' special offer at Wilderness Camps Vumbura and Little Mombo, with an extra night at either camp you qualify for highly discounted rates at both. Please discuss with your consultant.
- *Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo – rate available on request*
- Please note that where a booking crosses over 2 different rate periods e.g. March & April, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, increases in national park fees and fuel surcharges
- Subject to availability at the time of booking

Botswana Park Fees and Departure Taxes – Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.

Inclusions	Exclusions
<ul style="list-style-type: none"> • 2 nights Tongabezi House (excludes Dog House and Nut House/additional cost), Livingstone, Zambia includes meals, selected beverages, laundry service and in-house activities from a choice of - sunrise and sunset boat trip on Zambezi River, canoeing (water level depending & safety permitting), guided walk with lunch on island, fishing, Victoria Falls visit on Zambian side (entrance fee excluded), game drive in Mosi Oa Tunya (park fees excluded), walk in the gorge below falls, Museum visit (entrance fee excluded), local village visit, mountain bike trail to local village • 3 nights Zarafa Camp, private Selinda Concession, Selinda Spillway includes meals, selected beverages, laundry service and activities/concession fees – day and night game drives, guided walks (safety permitting), boating, canoeing is also on offer (water level permitting) • 3 nights Vumbura Plains, private Vumbura Concession, Okavango Delta includes meals, selected beverages, laundry service, activities/concession fees – day and night game drives, guided walks, mokoro excursions and boating (water level permitting) • 2 nights Mombo, Little Mombo or Mombo Trails*, Chiefs Island, Moremi Game Reserve includes meals, selected beverages, laundry service, activities /current corresponding park fees – game drives • Road transfer Livingstone Airport – Tongabezi House – boat/road transfer across the border into Botswana and onto Kasane Airport • Light aircraft flights Kasane – Zarafa – Vumbura Plains – Mombo Camp – Maun 	<ul style="list-style-type: none"> • Increases in National Park Fees for 2016 • Any additional activities/transfers whilst at Tongabezi • Park fees on activities from Tongabezi • Upgrade to the Nut House or Dog House at Tongabezi • All extras/personal spending such as telephone calls/curio shopping/postage and so forth • Personal spending and items of personal nature • International flights & taxes • Visas for Zambia and Botswana (please ask about UNIVISA) • Vaccinations • All Travel Insurances • Premium imported wines, champagnes, spirits & liqueurs where drinks are included • Errors and omissions



Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit www.travelforimpact.com

Detailed Itinerary:

Days 1 & 2: TONGABEZI HOUSE, Livingstone, Zambia (fully inclusive and selected beverages)

Travel time: Livingstone Airport - Tongabezi approx 30 minute private road transfer

On arrival in Livingstone Airport you are met on arrival and transferred by road to Tongabezi, where you will spend the following 2 nights on fully inclusive basis in one of the individually designed Houses. Please note that the actual house you will stay in will be advised upon confirmation of booking. * Additional cost for the Nut House or Dog House *.

Tongabezi Lodge is privately owned lodge with loads of style, away from the busy town of Livingstone on the banks of the Zambezi River, 15km upstream from the magnificent Victoria Falls. It is set in tranquil grove of African ebony trees on a sweeping bend of the Zambezi River.

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Tongabezi accommodates 18 guests and consists of five cottages and four spacious, open-planned stone and thatch houses. The Houses are each unique in design and location, blending in to the natural tree line and all offering a private yet open setting. The five houses - Honeymoon House, Tree House, Bird House, Dog House and new Nut House, are uniquely and designed using local materials and craftsmen and each have an open-plan bedroom with four poster double bed sheltered by a large airy mosquito canopy and a spacious bathroom with bathtub. Selected houses also have a private plunge pool. Each house at Tongabezi has valet service for the duration of the guests stay to ensure a comfortable experience, and each valet has in-depth knowledge of Tongabezi and the surrounding area.



The main lodge area has many different areas to relax, lovely open lounge areas, the new boathouse and multi level grounds ensure guests have their own space or you may choose to be with other guests. The camp's swimming pool is landscaped into a natural cliff and meals are served in the large dining room or on the deck overlooking the river.

A selection of activities are offered at Tongabezi which include a guided canoeing excursion, a nature walk with lunch on one of the islands, fishing, a visit to the Zambian side of the Victoria fall with a walk in the gorges below the Falls, a game drive to the Mosi-O-Tunya National Park, a cultural visit to Museum, a visit to Livingstone town and sunrise and sunset boat trips on the Zambezi. Further activities are additional optional activities and include white water rafting, horse riding, elephant back safaris and bungee jumping - these can be booked prior to guest's arrival. The camp also has its own croquet lawn (African rules apply!), jetty, tennis courts and a school for the local children.

AREA DESCRIPTION – LIVINGSTONE

Livingstone is a historic colonial town most famous for its proximity to the Victoria Falls. The town has experienced a revival in the last decade with the old colonial style buildings which line the shaded main avenue, being renovated and now housing shops, cafes and a variety of local businesses. Livingstone offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. Livingstone has something for everyone.

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'Mosi Oa Tunya' meaning 'the smoke that thunders'. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Days 3, 4 & 5: ZARAFI CAMP, private Selinda Reserve, Selinda Spillway Linyanti (fully inclusive)

**Travel time: Tongabezi - Zarafa
approx 2 hours road/boat transfer and
approx 40 minute flight**

After breakfast and possible morning activity you are transferred by boat/road across to Botswana and onto Kasane Airport (approximately 2 hours transfer) for a light aircraft flight to Zarafa Camp, where you will stay the following 3 nights on fully inclusive basis.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.

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Zarafa Camp is situated in the 300,000 acre private Selinda Reserve midway between Chobe and the Okavango in the Northern part of Botswana, near the Zibadianja Lagoon, the source of the ever changing Savute.



The newly designed exclusive camp features four large, luxuriously appointed double or twin 'marquis style' tents. The camp can accommodate a maximum of eight guests, the emphasis here is on individual hospitality and privacy. Each generous tent and veranda is positioned under cool and shady trees to emphasize the spectacular view and comprises a spacious bedroom, en-suite bathroom, a copper bath and shower as well as outdoor shower.

The main area is furnished in the same 'campaign' style as the tents and evokes the traditional safari ambiance of the turn of the last century. Lounge and dining facilities may be enjoyed under canvas or on the full-length deck shaded by giant broad-leafed trees - overlooking the expansive view and the wildlife that passes by. The camp is perfect for those who favour a more intimate personal experience or those who prefer the entire camp for their own, exclusive use.

The camp was designed to run in an eco-friendly manner. Not only is this in operational terms such as electricity being generated by a huge solar bank and inverter system and drinking water coming from a filtration system (avoiding bottled water), but it also extends to responsible guiding and limited noise and light pollution.

Activities at Zarafa Camp are flexible to suit guests' particular interests and include morning, afternoon and night game drives with experienced professional guides in custom-built 4x4 Toyota Land Cruisers. Short guided nature walks from camp are encouraged, to introduce guests to some of Africa's less prominent wildlife. Siesta time can also be spent in the sunken hide at the waterhole's edge.

All of the Chobe's wildlife is present at Zarafa with a varied bird and mammal community, particularly at its best in the dry season. You will find abundant plains game can be found here including lechwe, kudu, buffalo, zebra and giraffe. It's also a predator-rich reserve including cheetah, wild dog, lion, and leopard. The massive herds of elephant are another highlight while a wide variety of birds - some 300 or more - can be seen in the drier months.

Due to the current water levels boating and canoeing are also on offer at Zarafa!

AREA DESCRIPTION - LINYANTI & SELINDA

The Linyanti area lies to the north-east of the Okavango Delta where the Kwando and Linyanti rivers meet at right angles, forming a swamp area within this triangle. From here the Selinda Spillway seasonally makes its way down to the Zibadianja Lagoon and ultimately links the Linyanti River system with the far northern reaches of the Okavango Delta. The recent high water levels in Botswana have revived the old waterways, however in the not too distant past, it was nearly unheard of for the waters to connect and it is unpredictable what the future holds.

The area's relative remoteness makes it a favoured safari destination. The wildlife in the Linyanti area is spectacular and the region is famous for its enormous herds of elephant and buffalo which move to the Linyanti area at the start of the winter months and only move back inland once the summer rains arrive in November. The Linyanti is also known as one of the best wild dog areas in Africa. The dogs start denning anytime from June onwards after which they can usually be found with relative ease for 3-4 months afterwards as they hunt from their den. An abundance of cat species also frequent this area and the birdlife is rich with the best birding months being between October and January.

Days 6, 7 & 8: VUMBURA PLAINS, private Concession
northern Okavango Delta (fully inclusive)

Travel time: Zarafa – Vumbura Plains
approx 50 min flight

Following breakfast and possible morning activity you will transfer by light aircraft to Vumbura Plains, where you will stay the following 3 nights on fully inclusive basis.

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Vumbura Plains is a superbly luxurious camp situated in a private concession in the extreme north of the Delta. The concession, which is leased from the neighbouring community, includes a wide variety of habitats, diverse wildlife and an enormous traversing area of 60 000 hectares (130 000 acres).

The camp comprises two separate seven-roomed satellite camps (North Camp and South Camp), each camp with its own raised dining, lounge and bar area tucked beneath a canopy of cool, shady, indigenous trees and with a magnificent vista across the floodplains. A star-gazing deck with comfortable cushions protrudes into the floodplain, a place to gaze upwards, or a convivial camp fire setting.

Vumbura Plains breaks all expectations, an architectural and design wonder creating a serene and stylish haven in the middle of the wilderness. Each spacious luxurious room is raised off the ground on wooden decks and each comprises a bedroom, lounge, shower and bathroom - with indoor and outdoor shower. It is open on three sides creating an open and airy atmosphere with billowing curtains between the various areas. Each room also features a plunge pool and 'sala' providing a comfortable area to recline and relax between game viewing activities, watching the waving grasses of the floodplain.



Vumbura Plains offers both land and water activities, principally nature viewing in varied habitats in open 4x4 vehicles, nature walks, mokoro trips and boat excursions. Whilst exploring the spectacular ecology of this area, one can enjoy close-up viewing of lion, leopard, elephant, cheetah and buffalo along with all the plains game. Birding is fabulous here with immense species diversity and mind-boggling numbers. The Vumbura concessions position on the extreme north of the Okavango encompasses such a wide variety of habitats and species that it has representatives of just about every animal that occurs in the Okavango biome.

AREA DESCRIPTION - OKAVANGO DELTA

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administered to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation.

Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

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Days 9 & 10: LITTLE MOMBO or MOMBO, Chief's Island, Moremi Game Reserve (fully inclusive)

Travel time: Vumbura Plains – Mombo approx 15 minutes flight

Following breakfast and possible morning activity (time permitting) you will transfer across the Okavango Delta and to Little Mombo (or Mombo), where you spend the following 2 nights on fully inclusive basis. Little Mombo is situated on Mombo Island, adjoining the northern tip of Chief's Island, arguably Botswana's prime game viewing area located within the Moremi Game Reserve in the Okavango Delta. The island is surrounded by open floodplains and the camp itself is largely built in and around the shade of some large mangosteen, ebony and fig trees - overlooking a wonderful floodplain teeming with game.

** THE BELOW IMAGE ARE LITTLE MOMBO open until 30 June 2016, thereafter the NEW MOMBO will open**
Contact us for details of Mombo Trails should the Special Offer be of interest



Little Mombo Camp is built under a shady canopy and has three luxurious, spacious rooms under canvas with en-suite bathrooms and outdoor showers for guests looking to get closer to nature. Much of Little Mombo Camp overlooks the surrounding floodplains which offer some of the best big game viewing in the Okavango Delta. A sala, large veranda and lounge area provide ample place to relax and enjoy the view. Little Mombo Camp operates separately from Mombo Camp and has its own dining room, kitchen and pool.

Game viewing activities at Mombo are undertaken in open 4x4 vehicles throughout the day, the restrictions of being in the Moremi Game Reserve and fluctuating water levels mean that activities are purely game drives – but what excellent game drives they are. Little Mombo has one game drive vehicle for shared use of up to 6 guests.

The Mombo area is renowned for being the most exceptional game viewing area in the Okavango Delta with a high concentration of plains game and predators, including big cats. Lion sightings are particularly good and guests may also see leopard, large herds of buffalo, cheetah, wild dog, elephant, hyena, giraffe, wildebeest and zebra. Black and white rhino have been reintroduced with outstanding success to the area (albeit most are further away from camp), thanks to the Botswana Rhino Reintroduction Programme.

MOREMI GAME RESERVE – CHIEF'S ISLAND

Moremi Game Reserve is a rich and diverse wildlife sanctuary within the Okavango Delta. The reserve is unfenced and its boundaries are defined naturally by river systems. The vegetation is varied, with dry land complemented by permanent and seasonal swamplands, resulting in an excellent diversity of both wildlife and birdlife.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

Chief's Island is the largest expanse of solid land in the Okavango Delta, approximately 1000 square kilometres, flanked by the Boro and Santantadibe Rivers. It was incorporated into Moremi Game Reserve in the 1970s, being the former hunting ground of Chief Mowana. Chief's Island incorporates the 'Mombo Concession' which is a game rich area to the north of the island with a good population of lion, leopard, buffalo, elephant, cheetah, wild dog and a huge variety of plains game as well as a small rhino population since the Rhino Rehabilitation Program. It is often referred to as the prime wildlife area in Botswana with only 3 camps having game drive access in the area.

Please note that activities are restricted within the national park in accordance with government rules and regulations. These include no driving off-road, no walking and no driving after dark.

Following breakfast and possible morning activity, you will be transferred to Maun by light aircraft in time for onward travel arrangements.

Special Notes

Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

Arrival and Departure Details

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

TERMS AND CONDITIONS

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

EXCLUSION OF LIABILITY

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

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While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

Payment Terms

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

CANCELLATIONS

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

RESERVATIONS

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

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On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.